

CHEMISTRY HAIR SALON PHASED REOPENING PROCEDURES

We are in the business to make you feel your best and have your best interest at heart. In the spirit of protecting you, here are the measures we are taking following CDC, Louisiana state government, and Louisiana Barber Board recommendations:

WAIT IN YOUR CAR AFTER CHECKING IN: You may come inside to check in. If a styling station is available we will seat you immediately. If no station is available we will ask that you wait in your car until we are able to accommodate you.

You may also call to check in: 818.868.1012 ext 1 for Shreveport, ext 2 for Bossier.

Download the Chemistry Hair Salon mobile app and check in from the app.

TOUCHLESS GREETINGS AND GOODBYES: We will not be shaking hands or hugging at this time.

TEMPERATURE CHECKS: Anyone, including our staff will be given a temperature check prior to entering the salon. **NO EXCEPTIONS.** If there are signs of a fever, your appointment will be rescheduled, Staff members with signs of fever will be sent home. Please do not come to your appointment if you feel sick regardless of reason. **NO EXCEPTIONS.**

MASKS: If you do not have one upon arrival, we will provide you with one. **NO EXCEPTIONS.** Masks **MUST** be over ear, no back ties, or bandanas. We will be wearing 100% of the time.

SANITATION: Immediately wash your hands for 20 seconds upon entering the salon. Your service provider will also wash their hands for 20 seconds before beginning your services and any time they step away from you during the service visit. There will be sanitizer for you to use at your stylists' station plus we will be sanitizing surfaces, door knobs, and restrooms every 30 minutes. Every station will be completely sanitized with medical-grade sanitizer between every client, including stylist tools.

PPE ACCOMMODATIONS: Please wear a shirt that is color safe for color appointments. Color smocks will not be offered during the phased reopening of salons.

ONE APPOINTMENT/ONE PERSON: Please come to your appointment alone. No family members, children, or friends may accompany you. Children under 13 may be accompanied by 1 parent.

FOOD/BEVERAGE: Please bring your own beverages at this time. No outside food is allowed.

PLEASE CONSIDER, if you are in a category of higher risk, wait to book your appointment until more is known. To see risk factors, go to www.cdc.org. Our seating arrangement will be set up to create 8+ foot distance between stations and 6 foot spacing at the front desk.

PLEASE ALLOW your stylist to obtain the hair-care product you need or ask a Guest service Expert at the front desk.

While we all navigate this different future together, we ask for grace and patience from everyone. We will re-evaluate these measures as soon we get new information and are able to make proper, fact-based decisions.

Thank you so very much for your kindness and support during this unprecedented time in history. We look forward to seeing you in the salon soon!